



Aetna Announces COBRA Changes

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In effort to inform you of the most recent State and Federal changes regarding the American Recovery and Reinvestment Act of 2009, BenefitMall would like to notify you of Aetna's COBRA changes.

Discontinuing Aetna HMO COBRA Home Billing Services

As a result of the COBRA-related changes, Aetna will no longer be able to offer HMO COBRA Home Billing service, effective May 1, 2009. This service provided COBRA eligibility maintenance and billing to Aetna's HMO customers upon request at no additional charge.

Employer Notification

Those employers who elected Aetna's COBRA Home Billing Service will be notified this week of the discontinuation. This notice also provides the option for Aetna, or the employer, to administer those services. The mailings will include a list of the names and addresses of customers and members currently being home billed if applicable.

[Read more](#) about the individual letters which will be sent to the differing group sizes as well as other State and Federal Aetna COBRA changes.

If you have any questions regarding these changes, please contact your local BenefitMall Sales Team.

Sincerely,

A handwritten signature in black ink, appearing to read 'Bernard DiFiore'.

Bernard DiFiore
President and Chief Executive Officer

www.benefitmall.com